

# Professional Services: Taegis™ Health Check

Measure Your Solution Adoption and Optimize Performance

## Maximize Effectiveness with Solution Assessment and Recommendations

Secureworks® Taegis Health Check takes you under the hood of your Taegis solution to measure its performance and explore how best to maximize the effectiveness of the solution for your organization. This offering will help you understand how well your personnel are using Taegis and receive actionable recommendations to further optimize solution performance and maximize the value you receive.

The Secureworks Professional Services team looks at key aspects of how your solution is performing, maximizing the impact and effectiveness of Taegis on your security posture. Realize the benefit of this additional support, education, and configuration of the Taegis platform to your environment, and optimize your purchase by working with Secureworks security experts who know the ins and outs of our platform solutions.

## CUSTOMER BENEFITS

**Assess** how you are using the various capabilities of the Taegis platform

**Receive** actionable guidance and recommendations for adjustments to drive better platform adoption and usage

**Accelerate** your time to value and return on investment from Taegis, maximizing the impact of our solutions on your security posture to raise resiliency against threats



# Taegis Health Check Components

Taegis Health Check is comprised of several focus areas that dive into overall performance and how to optimize your solution:

DATA INGESTION	AUTOMATIONS	CUSTOMIZATION	RECOMMENDATIONS	ENHANCEMENT SESSION
<ul style="list-style-type: none"><li>• Data source integration</li><li>• Data validation</li><li>• Schema &amp; Detector utilization</li><li>• Ingestion Gap analysis</li></ul>	<ul style="list-style-type: none"><li>• Playbook utilization</li><li>• Auto investigation utilization</li></ul>	<ul style="list-style-type: none"><li>• Custom detection and suppression rules</li><li>• Custom parsers</li><li>• Custom connectors &amp; playbooks</li></ul>	<ul style="list-style-type: none"><li>• Tactical guidance to ensure immediate improvement</li></ul>	<ul style="list-style-type: none"><li>• One 3-hour session to implement recommendations &amp; provide ad-hoc training</li></ul>

## Taegis Health Check

Taegis Health Check is led by a Secureworks Professional Services Consultant who works with you to assess platform performance and provided recommendations:

- **Data Ingestion:** Reviews your data source integration and data in Taegis and provides feedback on suboptimal ingestion to maximize detection possibilities
- **Automations:** Analyzes your use of playbooks and connectors, with guidance on additional automations based on notification, enrichment and response
- **Customizations:** Explores your custom rules for business-defined use cases, custom parsers for

data from unsupported sources, custom automations supporting SOC processes, and reporting for operational and managerial insight

- **Recommendations:** An actionable report delivering an overview of your Taegis health aligned to the aforementioned areas, and guidance on further enhancing and maximizing the performance of your solution
- **Enhancement Session:** One three-hour session during which our Professional Services Consultant works with you to review and implement recommendations, with typical outcomes such as assisting with onboarding new assets or integrations, creation of standard playbooks, custom rules or reports, and ad-hoc training on Taegis topics



## About Secureworks Professional Services

Secureworks Professional Services is a dedicated team of security experts who understand the power of Taegis, and help customers optimize our platform and solutions. Our experts lead new and existing customers through a variety of flexible service offerings that tap into our experience as a security leader, refined from years of deploying and delivering software-based solutions to organizations of all sizes, across all industries, and solving for a wide range of use cases our customers desire to achieve.



### SECUREWORKS DIFFERENTIATORS

Lessons learned and knowledge gained from working with thousands of Taegis customers

Meet you where you are to help accelerate your security maturity journey

Expertise and guidance from the continued evolution of Taegis solutions and capabilities

Access to Taegis experts who know how to help you optimize solutions and maximize time to value

## Secureworks®

Secureworks (NASDAQ: SCWX) is a global cybersecurity leader that secures human progress with Secureworks® Taegis™, a SaaS-based, open XDR platform built on 20+ years of real-world detection data, security operations expertise, and threat intelligence and research. Taegis is embedded in the security operations of over 4,000 organizations around the world who use its advanced, AI-driven capabilities to detect advanced threats, streamline and collaborate on investigations, and automate the right actions.



For more information, call **1-877-838-7947** to speak to a Secureworks security specialist. [secureworks.com](https://secureworks.com)